



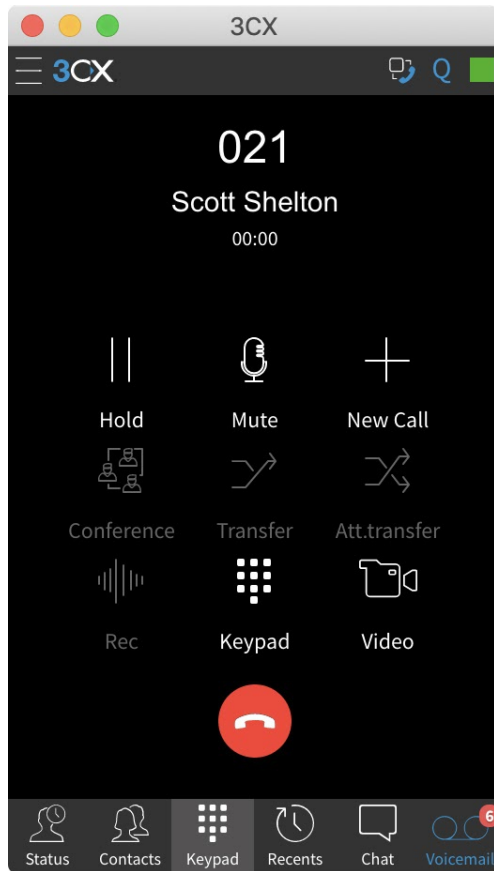
3CX Telephone System
Webclient Browser Extension Setup



3CX Webclient

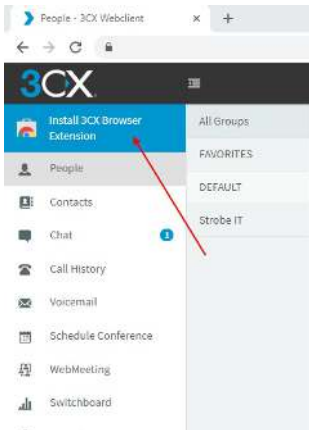
3CX has been building a universal client for people to use across all laptop and desktop devices that gives improved functionality as well as a unified same interface for all.

This is done using advanced features inside your Google Chrome or Microsoft Edge web browser. But to improve this further they have provided an extension we can install to give you a better experience, and this guide will help you set this up.



Browser Setup

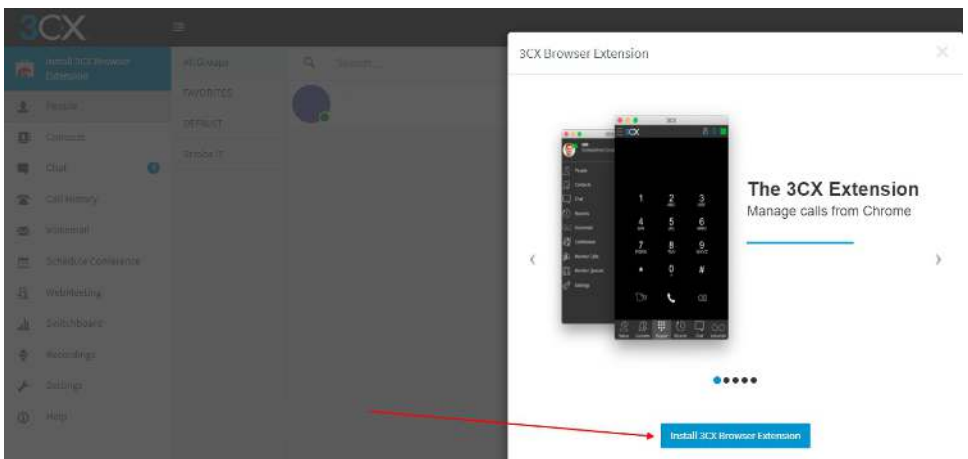
This guide is based around the Google Chrome web browser, but the steps are similar if not the same in Microsoft Edge as it is based on Chrome.



1) From inside the webclient you will see a blue banner to the left.

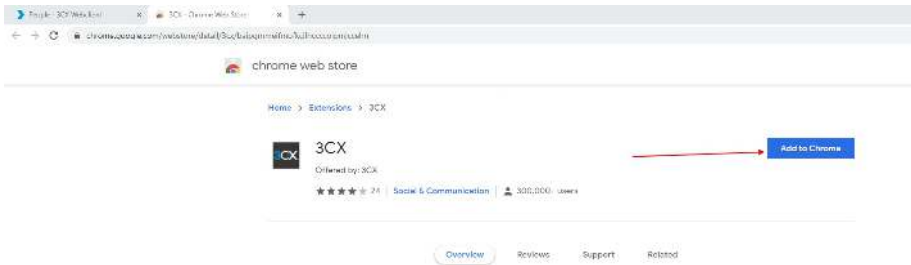
Click on this banner to start the install of the browser extension.

2) When the introduction about the extension loads, click on the blue button to open the browsers extension store.



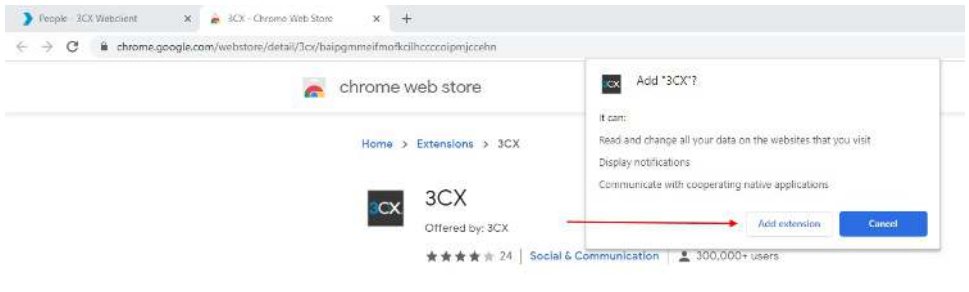
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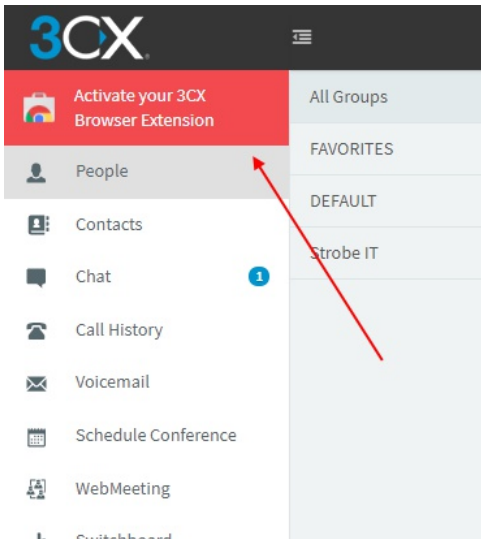


3) When at your browsers extension store choose to add the extension to your browser

4) After choosing to add this extension to your browser you will get a warning of what it does and confirmation box. Click add to continue and accept this warning.



Once this has completed you can close the newly opened browser tab to return you to the 3CX webclient



5) After the extension has been installed you will see that the 3CX webclient now shows a red banner in the left corner.

If you click on this banner it will enable the newly installed extension.

The final part is the banner will change back to blue and ask about notifications. Click on the banner again and accept these notifications so you can see incoming calls.



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We are a 'green company' where practical and make every effort to reduce paper wastage and energy not only for ourselves but also for our customers.



Pictures courtesy of: freedigitalphotos.net, elker.com & sxc.hu